



STUDENTS WELCOME TO TALLAHASSEE!

Whether you're a returning student or are in your first year of studies at FSU, FAMU, TCC or one of the other local higher education institutions, the City of Tallahassee welcomes you! The City offers a wide variety of services and programs that will help you settle in and make you proud to call Tallahassee home.

To start, download the City's free mobile app, DigiTally. There, you'll find information about many City services, including StarMetro bus routes, hurricane preparedness and more. You can also easily report issues like power outages and graffiti via the app.

If you're living off campus, you most likely have City utilities. Stay up-to-date with your account by using the e+ Mobile app. You can choose paperless billing, find your garbage collection schedule and learn more at **Talgov.com/YOU**.

Want to connect with nature and stay active? The City offers 88 parks, each with its own amenities from trails and open spaces to sports leagues and dog parks. You can find one near you with the TallyParks app or at **Talgov.com/Parks**.

If you have a pet, Tallahassee Animal Services offers a low-cost microchip and rabies vaccination clinic on the first Tuesday of every month. They also provide helpful information about being a responsible pet owner. Learn more at **Talgov.com/Animals**.

The Tallahassee Police Department is here to help as well as protect. If you have questions about neighborhood watch, personal defense classes or other community safety concerns, call TPD at 850-891-4200. Your safety is of the utmost importance. For emergencies, always call 9-1-1.

Tallahassee is a diverse community with options for people of all ages and interests. Find out more about your new hometown at **Talgov.com**. You can also get current information by liking the City of Tallahassee on Facebook and following @CityofTLH on Twitter or Instagram. Again, welcome to Tallahassee!



Tallahassee Animal Services

1125 Easterwood Dr. 891-2950



MEETINGS IN OCTOBER

Oct 14 Capital Region Transportation Planning Agency retreat/workshop at 9 am (location TBD)

Oct 15 Joint City of Tallahassee / Leon County Comp Plan Workshop at noon at the Leon County Courthouse

Oct 16 City Commission workshop on the Community Human Services Partnership Process at 2 pm

Oct 16 City Commission regular meeting at 4 pm

All meetings are held in the City Commission Chambers, located on the second floor of City Hall (300 S. Adams St.), unless noted otherwise. Meeting dates, times and locations are subject to change. City Commission meetings are shown live and rebroadcast on WCOT, the City's government access channel (Comcast Cable and CenturyLink channel 13). City Commission meetings are also streamed live online and are indexed and posted for viewing on Talgov.com. Call the Department of Communications at 850-891-8533 for more information or view the current Commission City agenda online at Talgov.com. Follow @CityofTLH on Twitter for City news



UTILITY IS BEST IN NATION

This summer, the American Public Gas Association (APGA) presented the City of Tallahassee with its 2019 Public Gas Achievement Award, which is the highest recognition that APGA awards each year to one deserving utility provider nationwide. The award underscores the City's widely recognized, exemplary performance and substantial contributions to the community. As an industry leader, the City's willingness to exchange ideas and technology with others was also highlighted.



Another element that sets our Gas Utility apart is its robust efforts to ensure you – the customer – feel safe and comfortable with your service. One question we receive a lot is about the loose wire sticking out of the ground under your gas meter. This wire is not a "loose" wire at all – it serves an important safety function. This is a "tracer wire," which is installed next to the gas pipe when it is run underground from the gas main at the street to a house. The wire aboveground is often wrapped loosely around the base of the gas supply pipe running to the meter. Because many gas pipes today are plastic and not electronically traceable, the wire can be energized at a frequency that is recognized by a handheld tracing tool to locate the path of the pipe and prevent damage from digging. For more info about the City's awardwinning Gas Utility, visit **Talgov.com/YOU**.



GET RID OF BULKY ITEMS

The City's twice-yearly Cash for Trash event returns Saturday, October 19, from 8 a.m. to 2 p.m. at the City's Community Beautification and Waste Management facility, 2727 Municipal Way (off W.

Pensacola St. near the Messer Field softball complex). At the event, citizens can dispose of large bulky items, household hazardous waste, automobile tires (4 per customer) and electronics items. City residential utility customers with active garbage service participating in Cash for Trash will receive a \$5 credit toward their City utility bill. Visit **Talgov.com/YOU** for more information.

PREPARED, NOT SCARED



September is National Preparedness Month. This annual observation encourages Americans to take steps to prepare for emergencies of all kinds, like hurricanes, wildfires and floods. This year's theme is "Prepared, Not Scared. Be Ready for Disasters." There are many ways to prepare,

from learning lifesaving skills like CPR to verifying that your insurance covers the hazards you may face. This month, take practical safety steps to better protect your family, like learning how to shut off your water and gas service and updating important contact numbers. Learn more at **Talgov.com/Emergency** or Ready.gov.





DRAIN AND COVER

Don't take chances with mosquito-borne illnesses. Take precautions to reduce your contact with mosquitos and to stop mosquitoes from living and multiplying around your home or business. Protect yourself and your family with these easy steps:

- Drain standing water to stop mosquitoes from multiplying.
- Cover your skin with clothing and use mosquito repellent.
- Cover doors and windows with screens to keep mosquitoes out.

For more information, visit www.FloridaHealth.gov.

For all City of Tallahassee utility related inquiries, please call 850-891-4968 or visit *Talgov.com*.

INSIGHT is published monthly to inform citizens about City services and related items of interest. If you require an accommodation because of a disability in order to participate in a program, service or activity, please contact the appropriate City department. For persons using a TDD, please call 711. Requests should be made at least seven hours in advance. Sign language interpreters require 10 days advance request.