



JUNE 2020



## MEETINGS IN JULY

Visit [Talgov.com](http://Talgov.com) for the current list of Tallahassee City Commission, Community Redevelopment Agency, Capital Region Transportation Planning Agency and Blueprint Intergovernmental Agency meetings and workshops.

Call the Department of Communications at 850-891-8533 for more information, and view the current meeting agendas online at [Talgov.com](http://Talgov.com). Follow @CityofTLH on Twitter for City news.

# PROTECTING YOU. PROTECTING EMPLOYEES.

The City is committed to providing citizens with reliable services, and to ensure it can continue to do so throughout the COVID-19 pandemic, it has taken steps to protect its employees and the public. This has created new safety measures and work processes.

For instance, you will notice City employees are now wearing face masks or cloth face coverings as they go about their jobs out in the community. You may see a gas utility maintenance worker, building inspector or horticultural specialist sporting this new look. Wearing a mask helps protect them and everyone they interact with.

Community members are also encouraged to wear a mask in public places, especially those where it is difficult to maintain at least six feet of distance from others. Check [CDC.gov](http://CDC.gov) for current guidance.

A little space makes us all safer, so some of the City's in-person services have shifted, while online offerings have expanded. For example, Energy Audits are being

conducted remotely, and new electronic payment options, including pay by text, recently debuted for City Utilities customers.

Following the guidance of health experts, select City recreational activities are slowly being phased in. New protocols are in place for each offering. Check [Talgov.com/Parks](http://Talgov.com/Parks) for current details.

COVID-19 has changed many things, but it has not changed our focus. The City of Tallahassee is committed to being the national leader in the delivery of public services. Employees are living our core values: providing exceptional citizen service, leading with integrity, collaborating to reach common goals and honoring the public trust. They are meeting the challenges of today with creativity and innovative solutions, ensuring the needs of the community are met. Learn more at [Talgov.com](http://Talgov.com).

United States®  
**Census  
2020**

## BE COUNTED

Responding to the 2020 Census is easy. You can even do it on your mobile phone. Your participation helps influence future funding for healthcare, housing, transportation and other important community services. Learn about local Census efforts at [Talgov.com/Census](http://Talgov.com/Census).



STAY CONNECTED  
WHEN IT MATTERS MOST.



DigiTally



## PREPARE YOUR HOME

Hurricane season is the time to check that your home is sound. Review your insurance policy; seal your roof, windows and doors; and assess the health and fortitude of your trees. Get information about local preparedness resources at [Talgov.com/PREP](http://Talgov.com/PREP).

You may also want to consider purchasing a whole-house generator, especially if you have life-saving devices that rely on power. To help with the cost, homeowners can apply for a loan through the City's low-interest loan program. To be eligible, a transfer switch and interconnect agreement are required. Get full details by calling Customer Service at 850-891-4968.



## BEST IN NATION

The City's Fleet Management Department facilitates the acquisition and maintenance of all City vehicles, construction equipment and StarMetro buses. Mechanics must know the ins and outs of every single make and model.

Recently, the NAFA Fleet Management Association named the City of Tallahassee as one of the 100 Best Fleets in the Americas, meeting an objective set forth in the City's Five-Year Strategic Plan. Coming in at 19th place, the organization recognized the City for its peak performance and innovation. In North and South America, there are over 38,000 public fleets.

Congratulations to the Fleet Management Department for superior work in keeping our vehicles in tip-top shape to serve the community.

For all City of Tallahassee utility related inquires, please call 891-4968 or visit [Talgov.com](http://Talgov.com).

**TALGOV.com**     @CityofTLH

INSIGHT is published monthly to inform citizens about City services and related terms of interest. If you require an accommodation because of a disability in order to participate in a program, service or activity, please contact the appropriate City department. For persons using a TDD, please call 711. Requests should be made at least seven hours in advance. Sign language interpreters require 10 days advance request.

## KEEP SIGNS OFF POLES



Driving around Tallahassee, you've likely seen utility poles covered in signs. No matter what they're advertising, these signs are placed there illegally and create a major safety hazard for utility workers. The staples and nails used to attach signs puncture the rubber gloves our

linemen wear to protect themselves from electrical injury or death. A lineman's job is dangerous enough. You can help protect them by not attaching any type of sign or poster to utility poles. If you see a sign attached to a utility pole, contact the City of Tallahassee's Code Enforcement Division at 891-7007 (option 3) or report it via the City's free DigiTally app.

## Sustainability Tip

Rediscover outdoor cooking with a natural gas grill. Cooking outside keeps your kitchen cooler, reducing your air conditioning costs.



## BOX IT, BAG IT OR BUNDLE IT

Many customers are enjoying time in their gardens, resulting in lots of yard debris left curbside for collection. Yard debris refers to vegetative fragments like tree trimmings, grass clippings, pine straw and leaves. Residential yard debris is collected at the curb in front of each residence every other week, per the Red/Blue Week schedule.

When disposing of yard debris, place it within three feet of the curb and away from low-hanging wires, trees or other obstacles, such as mailboxes, fences, etc. Clippings and pine straw may be placed in bags or boxes. For shrubs and limbs, piles should be no larger than 6 feet long, 4 feet wide and 4 feet high. The maximum size for limbs is 6 feet long and 4 inches in diameter. Separate yard waste piles from bulky items set out for pickup. For more information on how to properly dispose of your yard debris, visit [Talgov.com](http://Talgov.com).